



OUR PROMISE TO YOU

We will open this summer season with LIMITED CAPACITY and will follow all of the Minimum Standard Health Protocols for Parks, Beaches, Bodies of Water and Water Parks including:

- Operating at a 25% capacity both for parking and entrees with a single entry location to allow for effectively limiting crowd control
- Temperature checks for all guests as they enter the beach venue
- Hours reduced to a daytime event format so that the crowd can spread out on water and land. There will not be an “after party” show or fireworks to allow guests to exit and safely social distance.
- Staffing changes made to deliver consistent health protocols. No volunteers, paid staff only to provide consistent quality control and health protocols.
- Fewer bands to allow additional time for set changes and reduce contact between bands.
- Site changes made to promote social distancing including additional tables set to meet health protocols and a grid system installed to help guests to safely social distance.
- Clean and Disinfect all rented recreational water equipment after use
 - Life jackets
 - Tubes
 - Pedal Boats
- Provide Hand Sanitizer Stations throughout the Panther Island Pavilion beach and concessions area
- Check staff for symptoms and fever before shifts
- Regularly and frequently clean and disinfect any regularly touched surfaces such as tables, chairs, bathrooms, concessions equipment, etc...)
- Venue staff to wear a mask when behind bar or in close contact (within 6 ft)
- Social distancing protocols in place for lines (6 ft between customers)
- Contactless payment options (No Cash)

YOUR PROMISE TO US

- Must wear a cloth face covering. Keep your mask on while moving around the venue in all common spaces or while in food, beverage or watersports lines. **You must have mask for service.**
- Individuals should avoid being in a group larger than 10 individuals. Within these groups, individuals to the extent possible, minimize in-person contact with others not in the individuals household by maintaining 6 feet of separation between individuals
- Self-screen before coming to Panther Island Pavilion for new or worsening symptoms of possible COVID-19

- Wash or disinfect hands after interaction with employees, other customers, or items in the river, beach or pavilion

- Clean and sanitize recreational water equipment before and after use. Avoid touching areas that other patrons have touched. Carry and use hand sanitizer

- No more than 10 tubes can be linked/tied up together

As of 7-13-2020

Protocols are subject to change based on evolving guidance from the State of Texas as it relates to COVID-19